Lab Week wrap-up

Written by: Nicole Siwiecki, Administrative Assistant

Medical Laboratory Professionals Week is an annual celebration of the laboratory professionals and pathologists who play a vital role in every aspect of health care. Since they often work behind the scenes, few people know about the critical testing they perform every day. Lab Week is a time to honor the more than 300,000 medical laboratory professionals around the country who perform and interpret more than 10 billion laboratory tests in the US every year. Thank you to all the departments who participated this year. It was fun looking at all the baby pictures and guessing who was who? And of course the serenity pictures were nice to look at during stressful times to gain inner peace. The hallway was a “trip” to walk down not only memory lane but there were also pictures shared of images around the world. And for those of you who were able to partake in the Pathology & Microbiology “Guess this specimen” game I had the pleasure of hearing all OOOhhs and Ahhhs and all the giggles- KUDOS! How well do you know your team was a learning experience & the tourniquet guessing game was a tricky one! Congrats to all the winners! And of course it wouldn’t be a lab week without all the amazing food provided to us by vendors. Time to hit the gym!

Until next year....

Special thanks to our pathologists for their generous gift of the ice cream cart
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**Director’s Corner**

Thank you to all who put on a belly full lab week. As always, please take time to reflect on the work you do every day to help patients get better so they can get back to being with their loved ones and living healthy lives. This is our true calling and should fill your souls knowing you make a difference in people’s lives every day. I want to thank each and every one of you for your dedication to our profession and for the work you do here at Hoag Hospital. I continue to be honored to be your Director and help you achieve great outcomes.

Please take a few minutes to watch this video: Empathy: The Human Connection to Patient Care (paste the link below in your browser) [http://www.youtube.com/watch?v=cDDWvj_q-08](http://www.youtube.com/watch?v=cDDWvj_q-08)

Happy Lab Week and a rewarding 2013!

Sarina

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**CAP Inspection Updates**

The CAP for HHI Accreditation Survey is over! Whew! We fully expect the accreditation survey to be acceptable to CAP but will have final word once all of our deficiency responses are evaluated. We have learned A LOT!!! We learned that we had processes and procedures that needed correction. We also learned that the job of running the lab is more than one person’s responsibility and it takes each and every persons involvement and engagement to make a successful operation. Every single person is a valuable asset that has not been overlooked. We all have different skills and knowledge that we can share with each other to improve our job experience. We will continue to improve our operations not because CAP tells us to but because it’s the way we do things. We are not the kind of lab that cuts corners, takes the easy road, or will accept less than excellence. We have a lot on the line. Patient lives depend on us. Physician decisions depend on us. Our reputation therefore depends on us. Thank you to all the very MANY folks from HHNB that helped support HHI during the process. We look forward to a more collaborative work effort in the future. Remember the old adage; “many hands make for light work”. And For the HHI team, thank you for your dedication and hard work. Many of whom had never been responsible for a CAP inspection before and had huge growth in that experience. I appreciate the way everyone pulled together to help each other and support each other. When push came to show, everyone really did do the very best they could in that moment. I am grateful for the opportunity to work with you, learn from you, and look for greatness in the future.

Oh Heather is singing Kumbaya!

Written by: Celesta Severtsen, HHI Lab Manager
This year LeAnn Nguyen will be attending the Clinical Management Laboratory Association (CLMA) conference in Orlando, FL. She is participating in the Knowledge Lab 2013 which is designed to help educate individuals on CLMA’s 10 domains of Body of Knowledge for medical laboratory managers. This includes LeAnn listening to speakers and teachers on topics like lean within healthcare and the lab, quality management programs, current and future impact of market forces in the laboratory, how the changes in the new laws will affect the laboratories and taking care of our workforce while promoting our profession. LeAnn is eager and excited to embark on this new adventure and we know she will bring back some new ideas. LeAnn will be working on a capstone project to complete her fundamentals of lab leadership training and spending time with Sarina as her mentor.
Welcome! New faces in different places...

Newport Beach Campus
Betty Ponce, CPT 1\textsuperscript{st} shift- DOH: 4/22/2013
Claudia Lopez, CPT 1\textsuperscript{st} shift- DOH: 4/22/2013
Karlynn Darnell, Pathologists’ Assistant- DOH: 4/22/13
John Quinlan, Lab Assistant 2\textsuperscript{nd} shift- DOH: 1/21/13
Kinjal Pipaliya, CLS 2\textsuperscript{nd} shift- DOH: 5/7/13

HHI Irvine Campus
Addie Rosenberg, CLS 2\textsuperscript{nd} Shift-DOH: 2/4/2013
Paul Mills, CPT II 1\textsuperscript{st} Shift- DOH: 2/4/2013

Laboratory Week Winners
- Marisol Lara
- Peter Thai
- Amie Pham
- Virginia Saenz
- Susan Daley
- Cheryl Quiroz
- Alfonzo Jaramillo
- Marina Radillo
- Shaheda Khalili
- Carol Vanderree
- Breanna Morin
- Aniceta Fernandez
- Frances Wolfson-Yuschak
- Leann Nguyen
- Evelyn Romanofsky
- Rachel La
- John Miller
- Susanna Smith
- Kathryn Bradford
- Betty Ponce
- Scott Sato
- Shahin Farghadani
- Kevin Tan
- Rupal Patel
- Cynthia Bailey
- Dennis Mai
- Jamie Ebiya
- Salina Chaparro
- Mary Anne Goetz
- Kevin Tan
- Elaine Ahn
- Mojgan Sassounian
- James Hawley
- Betty Sifuentes
- Brandon Graham
- Barbara Mitchell
- Penny Weber
- Kathleen Adams
- Joumana Chahin

Serenity photo submitted by: Janna Mazzarese
Life at Hoag

You have made a difference!

MLT licensing implemented in Dec 2007
By December 2012, less that 300 CA MLT licenses issued

- Saddleback College had 40 graduates to date and will have 15 more in 2013
- College of the Canyons had 8 graduates in 2012 and will have 34 in 2013-14
- Santa Monica College had 40 graduates to date and will have 15 more in 2013
- Folsom Lake College had 12 MLT graduates in 2012 and will have 16 graduates in 2013
- De Anza had 27 graduates to date and will have 13 more in 2013; 6 more in 2014
- South western College had 19 graduates to date and will have 12 in 2013; 14 more in 2014
- San Diego Miramar College had 45 graduates to date and will have 49 more

My Medical Laboratory Technician training at Hoag has been a wonderful experience, and I'm very thankful to have been given the opportunity to learn from such a knowledgeable staff. I've expanded my understanding of the critical roles and responsibility that come with laboratory testing. My decision to make a career out of clinical laboratory science has been solidified because of my positive learning experience.

Iris Abushara (soon to be an MLT)
During the past six months I have had the opportunity to work with some amazing people at both Hoag Hospital Newport and Irvine while I complete my clinical rotation for the Medical Laboratory Technician (MLT) program through Saddleback College. Throughout the entire training process, I have worked alongside encouraging individuals that have not only taken the time to aid in my education but have also made me feel like I was part of the Hoag family. This experience has been overwhelmingly positive and I feel that my time at Hoag has been well spent. I look forward to completing my goal by graduating as a Medical Laboratory Technician and would like to thank Hoag Hospital for allowing me this opportunity.

Jennifer Gould (soon to be an MLT)
OWN IT AWARD
Newport Beach Campus
Diane Randall-Lab Administration
George Gonzales-Venipuncture
Nicole Siwiecki, Sr. Admin Secretary
Irvine Campus
Paul Mills, Venipuncture

These people have been nominated by their fellow coworkers who believe they have embodied Hoag’s 5 Declarations of Own It. They will receive a gift certificate of $50. Let’s all Congratulate them as they are Hoag Laboratory Super Stars!

Spring Flower Word Search
Can you find all the names of the Springtime flowers?

K R H A L I H A D X W G J F D
C J N Z T S A Y N O E P V A L
A A L N W U U B R K U W Q I S
M F L I N A R C I S S U S L N
E O H L L I R R O Y C I V O O
L R S Y I Y V E L R J P S N W
L S H T L C H A W D C A W G D
I Y S E E I S E N O M E N A R
A T M C A L L A L I L Y F M O
P H O K T Z O A W A O F P S P
I I S X D Z W I C D O S Y Y S
L A S O B H I U V D S N G A K
U J O L H Y A C I N T H S U M
T C L H L R Q L O U J W W W D
D J B P L M U I L L I R T P H

ANEMONE
BLOSSOMS
CALLALILY
CAMELLIA
CROCUS
DAFFODIL
DAHLIA
FORSYTHIA
HYACINTH
LILAC
LILY
MAGNOLIA
MAYFLOWER
NARCISSUS
PECNY
PHLOX
SCILLA
SNOWDROPS
TRILLIUM
TULIP
VIOLETS

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